



## TERMS AND CONDITIONS / REGISTRATION

### Bringing in Your Flowers, or Shipping Them to Us to be Preserved

- Please call us prior to bringing in your flowers to check on Preservation availability, and pricing.
- If we have any preservation spots available, you will then need to make an appointment to drop off your flowers.
- Full payment of the flower preservation is due at this time. It will take 2 weeks to complete the preservation process. Once your flowers have been preserved we will call you to let you know your flowers are ready to pick up. You will need to pick up your flowers within 15 days from the time we notify you. All orders not picked up within 15 days will be charged a \$15.00 storage fee. All orders not picked up within 30 days will become the property of Fantastic Blooms, and all payments will be forfeited.

### Shipping Your Flowers to Us to be Preserved

- Please call us prior to shipping your flowers to check on Preservation availability, and pricing. If you decide to ship your flowers you will need to first book your spot with us and make your preservation payment. Full payment of the flower preservation is due before we receive your flowers. All flowers that have been shipped to us without payment will be discarded.

### Framing, Encasements & Custom Jewelry

- Once your flowers have been preserved and you would like to place an order to have them framed, encased in a glass display, or made into custom jewelry, you will need to place your order within 15 days from the time we have notified you that your flowers have been preserved. Any flowers that have not been picked up or an order placed for encasement after 15 days will be charged a storage fee of \$15.00. Any flowers that have not been picked up or an order placed for encasement after 30 days will become the property of fantastic blooms and will be discarded.

### Completed Orders

- Once your order is completed we will notify you by phone, if no answer, we will leave you a message that your order is ready to pick up. If you are able to receive text messaging, we will also send you a text message to let you know that your order is ready to pick up. You will need to schedule an appointment to pick up your order.
- All completed orders will need to be picked up within 15 days from the time we have notified you. All completed orders not picked up within 15 days from the time you have been notified will be charged a \$15.00 storage fee. All completed orders not picked up after 30 days from the time that you have been notified will be considered abandoned, and then become the property of Fantastic Blooms Floral Preservation, and all payments will be forfeited.
- All orders that will need to be shipped to you will be shipped within 2 days of completion. There will be a shipping charge and it will be added to your order when you place your order. Not all items can be shipped. Please check with us when you are placing your order to see what items can be shipped. We will not be able to ship loosely preserved flowers due to the fact that they would bounce around during shipment and be damaged. Preserved flowers will need to be framed or encased in order to ship them without damaging the flowers.

### All Sales are Final

- **All sales are final. There are no refunds on completed orders. All prepaid deposits are eligible for a refund less a \$35 cancellation fee.**
- In reference to the terms and agreement "Fantastic Blooms Floral Preservation" will also be referred to as "FBFP".
- All Flower drop offs, order pickups, and consultations are by appointment only.
- FBFP reserves the right to extend completion times if needed.
- FBFP will not be responsible for loss of flowers due to fire, storm, loss of electricity, Flood, Mechanical failure, or any circumstances beyond our control.
- It is the customers responsibility to inform FBFP of any change of address, email, or phone numbers.
- FBFP reserves the right to use your photographs of your keepsake or any portion thereof for marketing and advertising.
- All designs are custom created, therefore orders cannot be cancelled or refunded. All sales are final.
- FBFP is very committed to your privacy. We will not sell, or distribute your name, address, email address, credit card information, or any other personal information.
- We accept cash, debit cards, and credit cards. FBFP no longer accepts checks.

**I have read and understand all the terms and conditions of this agreement**, received a copy and have the authority to give FBFP permission to disassemble the flowers and create a keepsake display or any jewelry item. By signing below you are placing an order and are accepting these terms and conditions. Deposit and / or full payment is due immediately.

Printed Name of Customer: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_